



**CHINOOK  
ARCH** REGIONAL  
LIBRARY SYSTEM

# IMPACT REPORT 2023

## Chinook Arch Snapshot



## Highlights from 2023

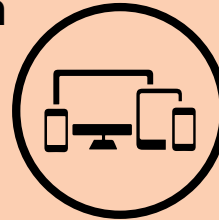
### New Library Websites



Introduced new websites for all member libraries in April.

**20%** increase in website visits

Digital Literacy Clinics were held in member libraries across the region.



**85** classes booked

**187** attendees

**9,100 km** travelled



### VoIP Telephone Services

installed at 20 member libraries saving **\$19,000** per year collectively



**20** new kits were added to the regional programming collection



Usage of this collection increased by **400%**

### Wi-Fi Hotspots

borrowed **1,098** times



**75** Hotspots added to the collection

# Membership has its benefits

Inter-municipal collaboration greatly increases the quantity and quality of library materials and services for those who call our region home.



## Direct Library Support

**1,419**

support consultations  
(in-person and virtual)



**218**

Library programs in  
member libraries with



**674** attendees

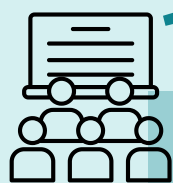


**328**

direct patron  
interactions



## Connection and Learning Opportunities



**17** training  
events held

**307**  
attendees

**10** Coffee  
Chats

(a chance for library  
managers to connect  
on various topics)



**148** people attended the 14th Annual  
Southern Alberta Library Conference



## Sharing Resources

**3** delivery vans

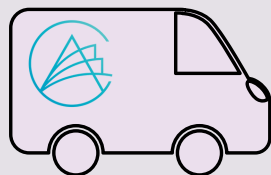
**5** drivers



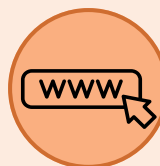
**50,887**

items added to shared  
library catalogue

**559,100**  
items moved  
between libraries



That's 4,008  
stops a year!



## Online Services Management



audiobook  
borrowing up

**25%**

**14%** increase of library material  
checkouts on OverDrive



**36%**

increase in monthly  
Solaro activities  
(Solaro provides homework  
help and test prep for  
students in grades 3 to 12.)